

**Exhibit 3**  
**UNIVERSITY OF CALIFORNIA RIVERSIDE--CARDHOLDER DISPUTE FORM /**  
**STATEMENT OF QUESTIONED ITEM**

**CARDHOLDER NAME AND RETURN ADDRESS:** \_\_\_\_\_

\_\_\_\_\_

**ACCOUNT NUMBER:** \_\_\_\_\_

**PHONE AND FAX NUMBER: PN#** \_\_\_\_\_ **FN#** \_\_\_\_\_

**MERCHANT NAME:** \_\_\_\_\_

**AMOUNT:** \_\_\_\_\_

**TRANSACTION DATE:** \_\_\_\_\_

**TRANSACTION REFERENCE #:** \_\_\_\_\_

To assist our investigation, please check the statement that best provides the specific reason for the dispute from the selections below. If you have any questions, call US Bank Customer Service at 800-344-5696.

- I did not authorize the transaction. (Please indicate the whereabouts of your Commercial Card.) \_\_\_\_\_
- A difference exists between the amount I authorized and the amount I was billed. (A copy of my charge is enclosed.)
- I was billed twice for one transaction. Indicate the date of the previous charge:  
\_\_\_\_\_
- Even though I completed a purchase transaction, I am disputing it. (A detailed statement regarding my reasons for disputing the transaction is attached.)
- I need a copy of the sales draft.
- I have received a credit voucher for the transaction, but the credit transaction has not appeared on my account statement. (A copy of the credit voucher has been enclosed.)
- The transaction has been charged to my account, but I have not received the merchandise.
- The transaction has been charged to my account, but I have returned the merchandise. (See attached supporting documentation).

Cardholder Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Check here if signing on behalf of cardholder \_\_\_\_\_  
Signature

Fax Complete form and any attachments to: (866) 229-9625